

# **User Guide**

# **Evaluator**



Protecting Patients, Supporting Innovation



# Document control

# Change control table:

Version	Description	Release date	Reason for change	Reviewer
1.9	Evaluator User Guide	5/5/2015	Review, Update & New Functionality (U41 - Linking NJR & BYC Procedures)	Alan Needham/ Olga Taylor
1.9.1	Evaluator User Guide	23/4/2015	Change legal company name	Alan Needham/Olga Taylor
2.0	Evaluator User Guide	7/10/2015	New functionality (U21 Outcomes & U48 Lead Surgeon/Consultant in charge access) + additional guidance	Alan Needham/Olga Taylor
3.0	Evaluator User Guide	20 <sup>th</sup> April 2016	New Features	Alan Needham/Olga Taylor



### **Beyond Compliance - Evaluator User Guide**

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#### Welcome

This User Guide for Evaluators is a resource to help you quickly understand the Beyond Compliance system.

# This guide will:

- Show how to log on to the system
- Provide a step-by-step guide to inputting, editing and deleting data, if necessary
- Enable you to view the data submitted by authorized surgeons using registered implants
- Signpost where to get more help and information

#### Who are Evaluators?

The Beyond Compliance Advisory Panel provides advice regarding the risk of new implants registered with Beyond Compliance and other important factors such as rate of deployment, parameters of use and metrics to be assessed.

Each new device is assigned to independent assessors, known as a Rapporteurs or Evaluators, who are nominated in agreement with the manufacturer of the specific implant registered with Beyond Compliance.

Evaluators (Rapporteurs) are assigned initially for three to four years, when a device has reached the ODEP level 3 evidence rating, unless it is withdrawn from Beyond Compliance.

Further information regarding the process may be found on the Beyond Compliance website <a href="http://www.beyondcompliance.org.uk/">http://www.beyondcompliance.org.uk/</a>



#### **Getting started**

Each account is set up by the Helpdesk who issue a User Name linked to an initial password that can only be used once.

At first login, all users are asked to change this temporary password to a new one, which is confidential to them.

On receipt of the User Name and Temporary Password, go to the Beyond Compliance website <a href="https://www.beyondcompliance.org.uk">www.beyondcompliance.org.uk</a>.

If additional accounts are required, please contact the Help Desk. Accounts must not be shared

#### **Logging In**

To log on to the Beyond Compliance system, go to <a href="www.beyondcompliance.org.uk">www.beyondcompliance.org.uk</a> and click on 'Secure Login' on the top right-hand side of the front page.



A login screen will appear with two tabs: Patient Consent and Help.



The 'Patient Consent' tab links to a one-page document that can be downloaded, printed and signed by each patient for storage by the surgeon with the patient's clinical notes.

The Help tab has four dropdown options to choose the appropriate User Guide. User Guides are available for Surgeons, Data Entry staff, Expert Evaluators (or Rapporteurs) and Manufacturers.



If experiencing any problems with activating an account, users should contact the Helpdesk using the details in the top-right corner.

Within the secure environment, authorized users should call 0845 263 6376 or email: support@beyondcompliance.org.uk

Authorized users may enter their User Name and click on the screen). In this case a new password will be sent to the registered email address of the authorized user.

At first login, and whenever the service desk is required to reset your password, you will be asked to change the temporary password to a new one, which is confidential to you.



Once within the system, users may change their password at any time by clicking on your User Name in the top right-hand corner.

The password must consist of 8 to 20 characters, including at least one upper case, one lower case and one numeric character. The password expires every 90 days.

Users have 5 attempts to type in the correct User Name and Password combination before the account will be locked out. If this happens, please contact the Helpdesk to reset your account.

After you have changed your password, you will need to re-enter your User Name and your new password to login.

Following a successful login, you will be presented with the Main Screen that has five tabbed options: -

Procedures, Reports, Patient Consent, Messages and Help.





- 1. <u>Procedures:</u> provides access to information about the procedures that have used components registered with the Beyond Compliance service.
- Reports: provides access to confidential documents that have been provided either by designated Expert Advisory
  Panel members or by authorized staff of the manufacturer of the implant registered with the Beyond Compliance
  service.
- 3. Patient Consent: provides a link to download the Patient Consent form.
- 4. <u>Messages</u>: provides access to messages that have been broadcast to individual users or groups of users within Beyond Compliance. Messages may be personalized to individual users and include specific information.
- 5. Help: provides a link to the User Guides.

#### **Viewing Records**

There are three types of records: that are viewable by Evaluators

- 1. Pending Consent
- 2. Pending Linkage
- 3. All BC Records

<u>Pending Consent</u> records provide information about procedures recorded in the National Joint Registry (NJR) in which an implant registered with Beyond Compliance (BC) has been used, but patient consent for Beyond Compliance has not yet been recorded.



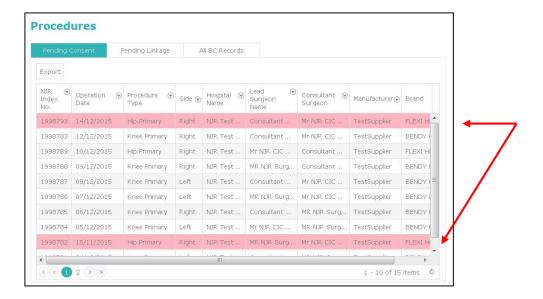
#### Surgeon authorization status

- When a Rapporteur/Evaluator logs in to the system they can see all procedures, for the relevant implant to
  which they are assigned, that have been used by any surgeons who are registered within the Beyond
  Compliance system,
- However, surgeons may use an implant for which, within Beyond Compliance, they have not been authorized specifically,
- Rapporteur/Evaluators can view all the procedures, including those procedures where the surgeon has not been specifically authorized for the implant. The system will highlight any procedure where the surgeon has

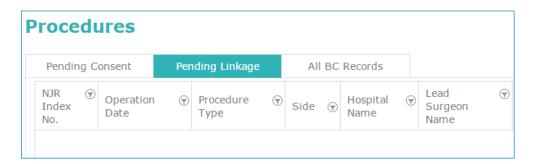


used a branded component (that is registered with Beyond Compliance) for which the surgeon is not specifically authorized on Beyond Compliance

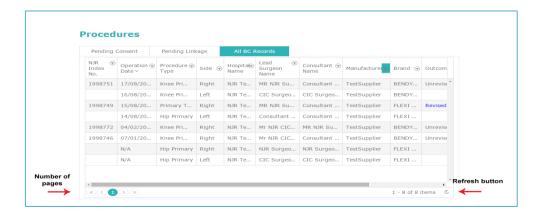
- This is important because surgeons can only view procedures within Beyond Compliance for which they are specifically authorized by the manufacturer.
- Highlighting is shown only where the Consultant-in-Charge is unauthorized to use the implant. This feature
  does not apply to Lead Surgeons.



<u>Pending Linkage</u> contains records made prior to a procedure recorded within the NJR. Often, these records are made preoperatively by the surgical team.



<u>All BC Records</u> provides the details of all patients treated by all surgeons, where a specified BC product has been used, and patient consent for Beyond Compliance has been recorded. Each surgeon can only see the full records for patients that they are responsible for and the general records of procedures involving the specific BC implant for which they are authorized.





The record lists are limited to ten records per page in order to make the details easy to read.

Where there are more than ten records, the number of pages is displayed at the bottom of the screen on the **left-hand** side. A Refresh button is provided on the **right-hand** side at the bottom of the screen.

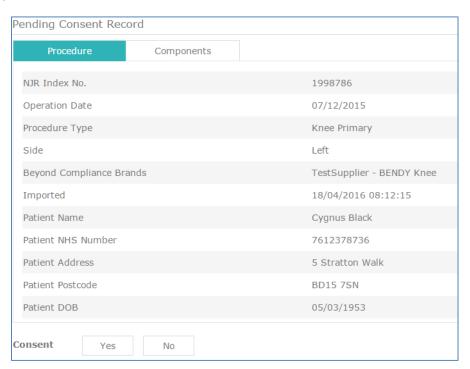
#### **Viewing Details**

Select the procedure from the grid and click to open a new window that has two tabs: Procedure or Components

Most users will see the following general information about the procedure and strictly limited information about the patient:



Users who are responsible for the patient's care, e.g. Surgeons (who have conducted the said procedure) or their linked Data Entry staff, may see Patient Identifiable Data such as:



All users may view details of Components, where available. The information covers:

- Manufacturer
- Brand



- Description
- Catalogue Number
- ODEP Rating
- Component Type
- Implant Joint Type
- Composition
- Fixation Method



#### Sorting

Any list of Records can be sorted by any of the columns in ascending or descending order by clicking on the heading:

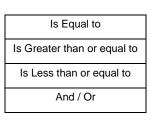
NJR Index No.	Lead Surgeon Name
Operation Date	Manufacturer
Procedure Type	Brand
• Side	Updated By
Hospital Name	Updated On

# <u>Filtering</u>

It is also possible to filter records within the columns.

a) For the column titled 'NJR Index No.' the pop-up box options are:



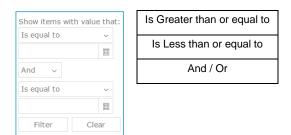


If two ranges /procedures are required, the operator "OR" should be selected.

b) For the columns titled 'Operation Date' and 'Updated On', the pop-up box options are similar to above with an additional Calendar option to select the date:

Is Equal to





c) For the other columns, the pop-up  $\boxed{\ \odot\ }$  box options are:



Where any text entered is used to search the column records

#### **Exporting Summary Data**

- · When a user logs into Beyond Compliance, the system displays information based upon their specific security rights.
- Under PROCEDURES, each available tab will have an [Export] button.
- If the user clicks on the [Export] button, the data being displayed can be downloaded.
- Only the displayed on the grid can be downloaded.
- The download will include all records across all pages for the selected tab.
- If filters are applied, the system will only download the filtered records.
- Similarly, if sorting has been applied, the system will download the sorted records.
- The records are downloaded in .csv format.
- If no records are present, the [Export] button will be disabled.

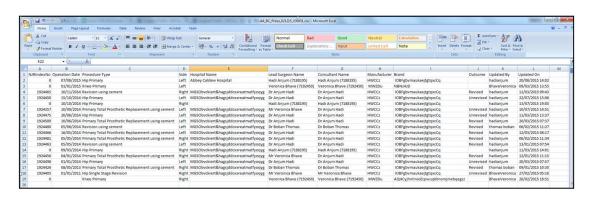








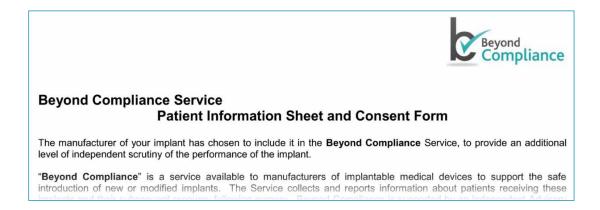
The downloaded file can then be opened for review and analysis on the local device, for example:



#### **Recording Patient Consent for Pending Records**

Specific patient consent is required for Beyond Compliance.

A one-page document can be downloaded from the Beyond Compliance website which, when signed, should be stored by the surgeon with the patient's clinical notes.

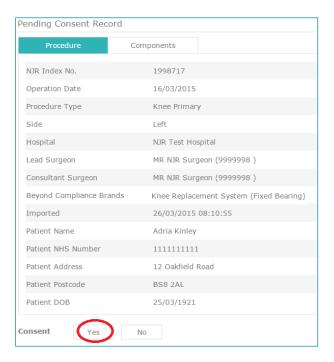


To start registering patients into the Beyond Compliance service, authorized surgeons need to select a Procedure listed under the Pending Record tab for a patient linked to information imported from the National Joint Registry (NJR), or create a New/Pre-Operative record.

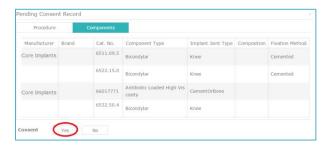
As Patient Identifiable Data can be viewed, these Consent screens are only available to the authorized surgeons responsible for the patient's clinical care or their delegated Data Entry users. When a patient procedure is selected from the Pending



Consent list, information about the Procedure and the Components used is shown together with two buttons (Patient Consent: Yes or No) at the bottom of the record.



The Consent buttons are available when viewing information about the Procedure or the Components.



When consent is set to "Yes", the record will be considered a Beyond Compliance record. It will be added to the Beyond Compliance database. The record will be removed from the 'Pending Records' tab and listed under the 'My BC Records' tab for the responsible surgeon. However, the Patient Identifiable Data will only be shown to the authorized surgeon under the 'My BC Records' tab.

The Record will also be listed under the 'All BC Records' tab without Patient Identifiable Data where it can be seen by authorized Rapporteurs.

If Consent is set to "No", the basic information in the record will still be added to the database within Beyond Compliance but the Patient Identifiable Data (PID) will remain anonymised to all users.

## **New/Pre-Operative Records**

A facility to create a new/pre-operative patient record is provided so that a Surgeon or a Data Entry person can create a procedure on Beyond Compliance, in advance of the procedure or independently to the National Joint Registry (NJR).

In due course, if the procedure is recorded on the NJR, the record can be linked to the new/pre-operative record.



To access this option, a Surgeon or Data Entry person will log-in and be shown the Procedures screen. By clicking on 'Procedures' and the 'My BC Records' tab, an 'Add New' option becomes available located on the top left hand corner of the 'My BC Records' grid.

Clicking on '(+) Add New' opens a new window containing 'Procedure Record' form for entering the details Data can be entered in the following fields:

- Patient Consent\*
- Patient NHS Number
- Patient Name
- Patient Date of Birth
- Patient Post Code
- Patient Email Address
- Hospital
- Operation Date
- Lead Surgeon\*
- Side\*
- Brand\*
- Manufacturer\*
- Joint\*
- Procedure Type\*

Mandatory fields are marked with an asterisk.

Duplicate data is prevented by requiring the combination of NHS number (if available), Joint, Operation date (when provided) and Side to be unique.

After saving the procedure, the details will be visible under the 'My BC Records' and 'All BC Records' tabs.

Manually created procedures can only be edited or deleted until linked to a NJR procedure.

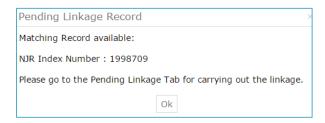
The 'Delete' facility is only available to lead Surgeons linked to the manually created BC procedure. Manually created BC procedure can only be deleted if there are no patient records or questionnaires attached.

#### **Pending Linkage**

Records for NJR procedures using implant components, which are registered with Beyond Compliance, are updated overnight.

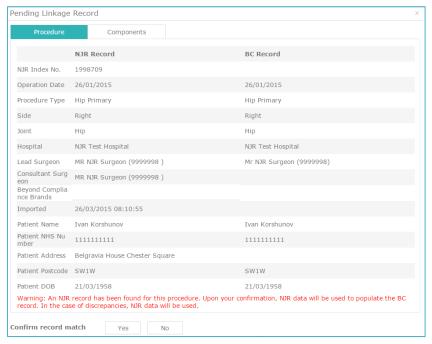
Each night, new NJR records are checked for potential merging with existing records within Beyond Compliance that match on the basis of the Patient NHS Number, Joint, Side, Operation Date and having a blank NJR Index Number.

When a potential match is found, the record is displayed under the 'Pending Linkage' rather than the 'Pending Consent' tab. In addition, if the existing record under 'My BC records' is viewed, a pop-up window notifies the user that there is a potential match:





When an authorized Surgeon or linked Data Entry user views the record under the 'Pending Linkage' tab, a pop-up window displays the two matching records side-by-side:



Only authorized surgeons who are responsible for the procedure or their linked data entry user may view the complete record (including Patient Identifiable Data) and merge the records.

If the user confirms the record match, this record will now be displayed under 'My BC Records' and will no longer appear under the 'Pending Linkage' tab.

All duplicate data for the manually-created procedure will be overridden by data from NJR procedure.

Any additional information such as clinical attachments, submitted questionnaires or patient email address will be retained.

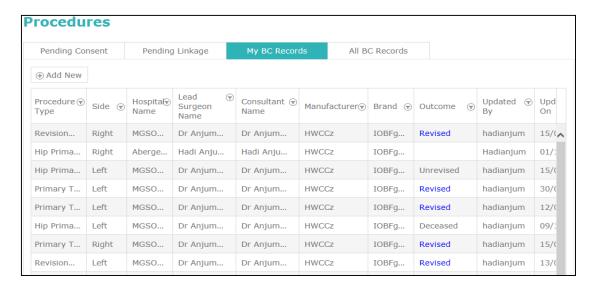
#### All BC Records

When a Pending Procedure consent is set to "Yes" each record is listed under the 'All BC Records' tab but with no Patient Identifiable Information (i.e. each record is anonymous in this area).

'All BC Records' include all Beyond Compliance records where procedures have been performed by any authorized surgeon who has used one or more Beyond Compliance components in the procedure.

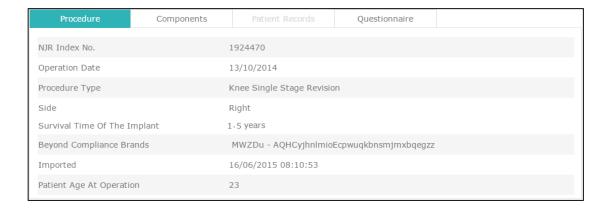
As consent has been given by the patient, the OUTCOME status of the implant is displayed.





The OUTCOME status may be Revised, Unrevised or Deceased. A blank display may occur if essential data is missing in the original NJR records, such as the patient's NHS number, the SIDE on which the procedure was undertaken or the NJR Index Number is not available. It may also occur if the NJR record has not been recorded as completed.

If the OUTCOME status is 'Revised', the text becomes highlighted and, when selected, will open a screen displaying details of the revision procedure.

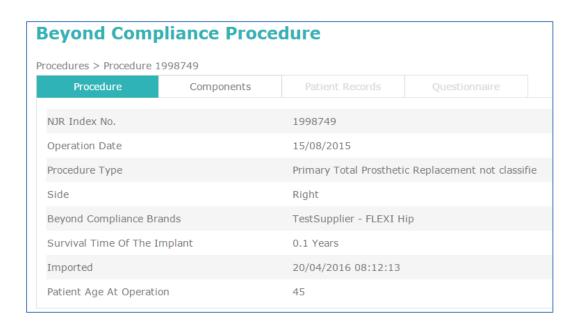


Survival Time of the Implant field value is calculated using the formula

### Survival Time of the Implant = (Date of Death - Date of Operation)

- The Implant Survival Time will be displayed in years to one decimal place. For example, if the Date of Death is 10th
  December 2015 and the Date of Operation is 6th August 2013 then the system will calculate and display the Survival Time
  of the Implant as "2.3 years".
- If a patient (who has received an implant registered with Beyond Compliance that has not been revised) dies, the system will update the registered Outcome for that patient to show the status as 'Deceased',
- If the implant had already been revised before the patient died, the system will continue to show the Outcome as 'Revised',
- Outcomes are only shown when patients have been recorded as giving consent to share data within Beyond Compliance,
- When a user clicks on the Outcome (Deceased), the system will also display the Procedure details screen with a field entitled "Survival Time of the Implant",





Only users who are directly responsible for the patient, e.g. surgeons (who have conducted the procedure) or their linked Data Entry user, can view patient identifiable data

Other users can only view survival time of the implant field.

For revision procedures, the details of the surgeon and hospital will only be visible if the Consultant in Charge is the same for the primary and revision procedure.

Within All BC Records, two further tabs are available:



Evaluators can view any extra information added to Patient Records or Questionnaires by authorized surgeons.

These additional items (called elements) must not contain any Patient Identifiable Information (PID) which is privileged information and should only be disclosed to a healthcare professional who has obtained patient consent and is responsible for the patient's clinical care.

Other authorized users within Beyond Compliance, such as Manufacturers, may view this uploaded data.

We recommend that during the process of document de-identification the patient's First Name, Last Name, Date of Birth, Postcode and the NHS number should be removed. However, it is acceptable to retain the Hospital ID and / or the unique NJR number. Either or both numbers may be used in the file name.

When new information is added it will be shown in the following way





The records can be sorted by any of the columns (except the Attachment Count column) in ascending or descending order by clicking on the heading. Please note that only a single level sort is currently available (i.e. the records can be sorted by any single field at a time).

The fields and options are: (all fields are mandatory):

#### **Event Type**

- Pre-Operative
- Time of Operation
- Post-Operative

Event Date (choose from the calendar or type in)

#### **Record Type**

- Outpatient Record
- Operation Notes
- MRI Scan
- X-Ray Image
- Procedure Video
- Clinical Reported Outcome Measures
- Patient Reported Outcome Measure
- Other when selected, another text box is displayed so that the type can be specified Patient Name (Optional)

**Description** (maximum length 4000 characters)

Files (the section for uploading new files)

Name (the name of the file as it appears in the list)

Filename (uploaded file from a local device by clicking on the Select button)

'This file contains no patient identifiable data' tick box (self-explanatory)

### Questionnaires

For some implants, pre-formatted questionnaires have been uploaded to the system for completion. Where this is the case, the 'Questionnaire' tab will be active (rather than greyed-out) and data that has been entered can be viewed, edited or added to, where applicable. The screen will be similar to the following:





The records can be viewed by clicking on the relevant record which will open in a pop-up window.

#### Reports

Authorized Manufacturers and Rapporteurs/Evaluators are able to upload confidential document reports and images for associated implant brands that provide additional, useful information for Beyond Compliance brands.

There is no limit on the size of file that can be uploaded

When an Evaluator logs in they are shown the Main screen with four tabbed options. The menu option 'Reports' is displayed next to the Procedures menu option.



On clicking the 'Reports' menu, a grid showing the list of reports for the brand and manufacturer, linked with the Evaluator who is logged-in, together with an 'Add New' button will be displayed.



The grid list may be sorted by the following columns: Manufacturer, Brand Name, Report Date, Report Type, Description, Last Updated by, and Last Updated on. This is done by clicking on any column heading.

If no records are available, there will be a message 'No items to display' on the lower right-hand side of the grid.



Selecting an entry in the grid opens the record and displays the report details inside a modal window.

The report cannot be modified. To download the read-only file to the local devcie, click on the file name and save to the system.

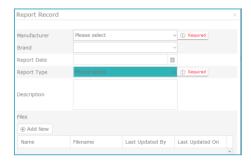
Please note that surgeons are only authorized to view those reports for the BC implant to which they are linked. Data Entry staff are not able to view these additional reports.

#### **Uploading Reports**

Clicking on '+ Add New' opens a window (entitled 'Report Record') with a form to complete the details of the report (document or image) to be uploaded. If not required, click the 'X' icon to close the window.

The following information must be provided about the new document/image to be uploaded: Manufacturer, Brand, Report Type and Name:

- Manufacturer, Brand and Report Type are to be selected from a drop-down menu of options
- The 'Report Types' are 'Initial', 'On-going', 'Final' and 'Other'
- If the 'Report Type' is 'Other' the User must provide a short description of the 'Report Type'
- A 'Report Name' must also be provided by the User.



When a User has entered the mandatory data into the 'Report Record' pop up form this information can be saved without uploading a file. For example, this option helps when a file is not yet available but will be provided in due course.

To upload a file once the mandatory information has been provided, click on the "Add New" button (within the pop-up window) which now becomes enabled:

- A new pop-up window will be displayed that allows the User to browse their local machine and to select a single file to upload at a time
- Although multiple files can be uploaded for a report, each file must be uploaded separately so that the User enters a File description
- After entering Name description a file may be selected to upload
- The User must confirm that the selected file contains "no patient identifiable data"
- The system will then complete the details regarding 'Last updated by', 'Last updated on', the 'FileName' selected and calculate the number of attachments
- If the "Cancel" button is clicked, the file upload pop up will close and the selected file will not be associated with the Report
- The system only allows a unique combination of Manufacturer, Brand, Report type and actual filename
- If the User clicks the 'X' icon on the File pop up then a confirmation message is displayed so that User can confirm cancellation
- If the cancellation is confirmed, by clicking on the "Yes" button, then any data entered and file selected is not associated with the Report Record
- If the cancellation is not confirmed, by clicking on the "No" button, then the message is closed and any previously entered data and/or selected files are displayed



- If User enters Name, selects a file, selects checkbox and clicks the "OK" button then the selected file is displayed in the Files list for selected Report Record
- The User should repeat the above process to add more files to the Report Record
- A scroll bar is enabled if number of files exceeds the maximum space available so that the User can view all files for the Report Record.

Note: Although the filenames are displayed in the File list they have not been uploaded into Beyond Compliance until the User clicks "Save" button for Report Record.

When the User clicks the "Save" button then:

- If mandatory fields are completed with valid data then any data entered is saved
- · Report Record is saved with specified details
- Selected files are saved and linked with the brand record
- Current User is stored for Last Updated By for Report detail and/or applicable File(s)
- Current System Date Time is stored for Last Updated On for Report detail and/or applicable File(s)
- · Display Report details tab updated with new report details
- List is displayed in current User's last used sort order or as default if not sorted prior to adding the Report Record.

Pagination controls are displayed when the Report Records list has more than 10 records. When the list spans several pages, the system will show the number of items displayed and the total number available (e.g. 1 – 10 of 28 items).

#### **Editing Report Records**

If the User selects a Report Record from the list then the system will:

- Display the Report details pop up for selected Report Record
- Display the previously-entered data for selected Report Record
- Allow all fields to be edited so that the User can:
  - o add one or more files to the Report Record
  - o edit the Name description, select a file and confirm the selected file contains no patient identifiable data
  - o delete an existing file for the selected Report
- Only change the record when the User clicks the "Save" button for Report Details.

#### **Delete Report Record**

The "Delete" button allows Users to remove any Report Records from a selected Report.

Only the user who has created the record should be able to delete the report record. Other users who have permission to edit a record should just edit the file attachment from the record. Any other fields should be locked down.

If a User selects a single item from the list the Report Records pop up is displayed and a "Delete" button is available so that the selected Report Record can be deleted.

When the User clicks the "Delete" button then:

- a confirmation message is displayed asking the User to confirm that the selected Report Record can be deleted
- on clicking "No" the message is closed and Report Record is not deleted
- on clicking the "Yes" button then:
  - o The message is closed
  - o Report Record is deleted from the list, including all details and any files that have been uploaded
  - o The screen is refreshed to display the updated Report details.



#### Messages

The system administrator may send broadcast messages to individual users or groups of users within Beyond Compliance,

Messages may be personalized to include specific information, such as number of procedures for an implant and the number of cases where patient consent has been recorded.

Where the message has specific information relating to a particular implant, separate messages will be sent for each implant.

Messages will be in read-only mode, cannot be edited and replies cannot be sent.

Hyperlinks within any message will redirect the user to the corresponding external link.

Users may delete any message, which removes the item from their message grid.

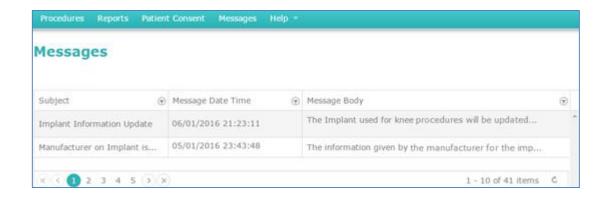
After log-in, users will note "Messages" option on the menu bar with a bubble displaying the number of unread messages.



If the user reads the messages the notification will decrement and when no unread messages remain the bubble will not be displayed.

When the user clicks on the Messages option on the menu bar, the system will display a grid with all messages received.

The grid will display Subject, Message Date Time and Message Body:



The messages may be filtered / sorted by Subject, Time or First line of message text.

#### **Further Information**

Please contact the service desk on 0845 263 6376 or email: support@beyondcompliance.org.uk